



Regence

# Regence Master Class for University of Utah

Presented by: Jeremy Shaw

5/7/2025

# Agenda

Networks

Plans – How to choose

Regence.com / Mobile App

Member Tools

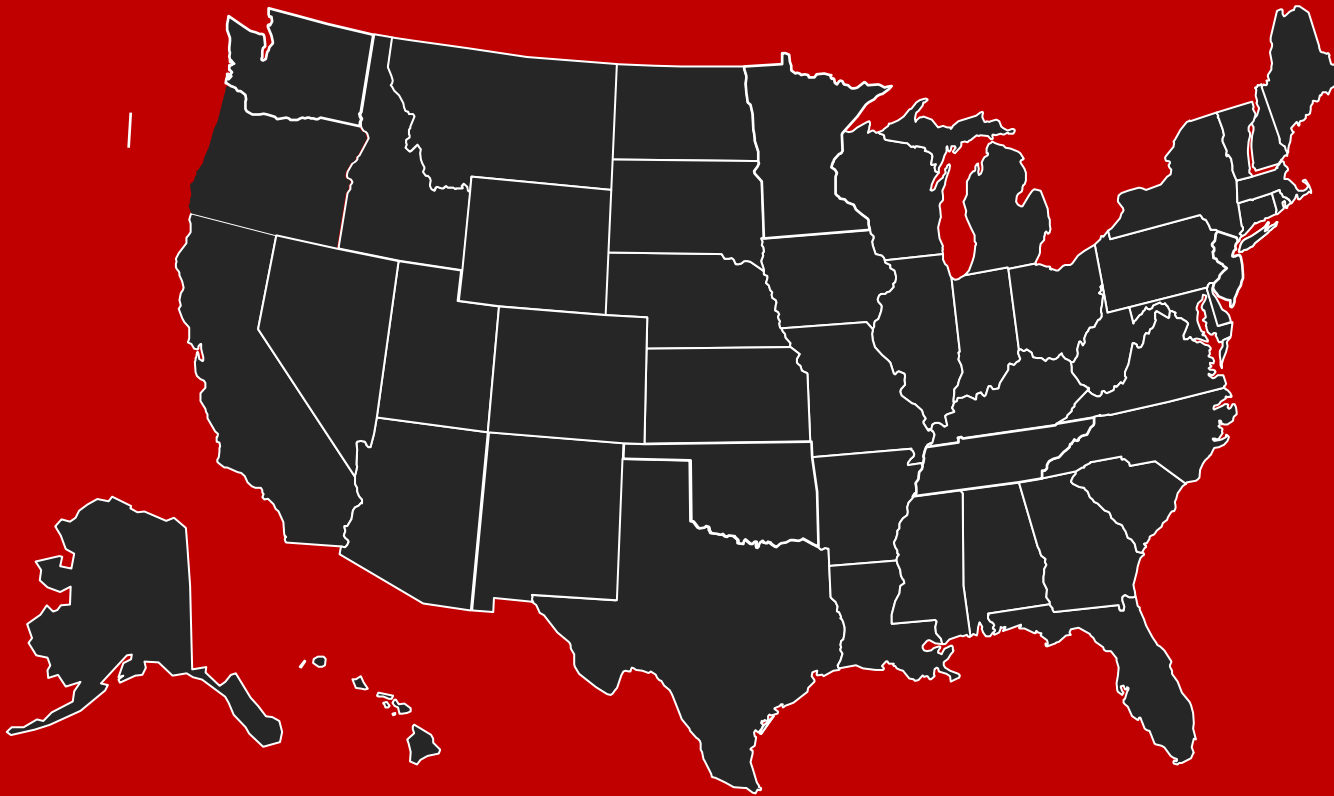
Provider Search

EOBs

# Networks

# Coverage & support for wherever you work, live & play

Every U.S. ZIP code covered



ONE OF THE NATION'S LARGEST NETWORKS

**1 in 3** Americans has BCBS

**70%** of Fortune 500 companies

**190** countries

**1.7M** contracted providers



# Get high-quality care & superior support with Regence

As your dedicated health partner, Regence is here to support you through life's ups and downs. From whole-person care to virtual visit options, we've got you covered.

Founded in 1944 as Utah's first health insurer, Regence BlueCross BlueShield of Utah now serves nearly 734,000 people. With Regence, you get affordable, high-quality care and access to our broad network of top providers in Utah and across the country.



## National network strength

We take pride in offering access to the University of Utah Hospital system in every Regence network. Continue to visit the in-network hospitals, care centers and doctors you trust most. Plus, the Regence national network includes 83% of physicians and 97% of hospitals.

[Find a Regence doctor](#)



## Service that goes the extra mile

Our customer service experts—who live and work right here in Utah—deliver superior local support to members across the state. Our goal is always to give you compassionate assistance and the answers you need on the first call.



## Tools that make health care simpler

With the Regence app, you can continue to check your costs, view benefits and claims, see your care history and more—all in one secure place. It's easy to find a new provider using our search tool, estimate the cost of an upcoming procedure, chat with Customer Service, view your member ID card and more.

# Regence Networks



Includes more than 2 million providers nationwide. Search for providers at [regence.com](https://www.regence.com) or [bcbs.com](https://www.bcbs.com).

All networks include most free-standing surgical and imaging centers, urgent care locations, providers and clinics, including Total Care/Total Cost of Care (TCC) providers.

**TCC providers include:** Revere Health, Granger Medical Clinic, Foothill Family Clinic, Tanner Clinic, MountainStar-HCA, Aledade, CommonSpirit Hospital - Utah Health Network and the Ogden Clinic.

**Participating (PAR)** and National BlueCard® Participating network: Our most complete network, comprising all 56 Utah hospitals and 17,000 providers and professionals, including Intermountain Healthcare and University of Utah, statewide multispecialty groups, and all urgent care locations.

**Preferred ValueCare (PVC)** and National BlueCard® PPO network: Includes 46 statewide Utah hospitals and 16,000+ providers and facilities, including HCA MountainStar, University of Utah and CommonSpirit Hospital - Utah Health Network, along with all major multispecialty groups.

HOSPITAL	PAR	PVC
CommonSpirit Holy Cross Hospital - Davis	X	X
CommonSpirit Holy Cross Hospital - Jordan Valley	X	X
Huntsman Cancer Institute - U of U	X	X
Huntsman Mental Health Institute - U of U	X	X
Intermountain Medical Center - Intermountain	X	
Kane County Hospital	X	X
Lakeview Hospital - MountainStar	X	X
Layton Hospital - Intermountain	X	

HOSPITAL	PAR	PVC
LDS Hospital - Intermountain	X	
Logan Regional Hospital - Intermountain	X	X
St. Mark's Hospital - MountainStar	X	X
Timpanogos Regional Hospital - MountainStar	X	X
Uintah Basin Medical Center	X	X
University of Utah Hospital	X	X
University of Utah Neuropsychiatric	X	X
University of Utah Ortho Center	X	X
Utah Valley Hospital - Intermountain	X	

# Medical Plans and how to choose what is right for you

# Considerations

- Choose your plan design
  - Look at deductibles and OOP Max
- Choose your network
  - Access to out of state care?
- Consider premiums on an annual basis
- Calculate your known Rx costs and anticipated medical bills

	Advantage Plan Preferred ValueCare Network
Best for:	Lower cost networks along Wasatch Front, nationwide and international
<b>UofU Health</b> , Granger Medical Clinics and Primary Children's Hospital	✓ U Health Extended Network
<del>Mountainstar</del> , <del>CommonSpirit</del> , Tanner Clinic, Foothill Family, Revere Health, <del>Medallus Medical</del> , Ogden Clinic, Alpine Medical Group and Mountain Land PT	✓ Other Network Providers
Intermountain Health Providers and Hospitals as Other Network Providers	⚠ Some providers; hospitals outside SL and Davis Counties
Nationwide Provider Network	✓ Best
International Provider Network	✓ Best
Provider Search	<a href="#">Regence.com</a>
Deductible – Amount You Pay Before the Plan Pays for Network Providers	\$275 Individual / \$500 Family
Copays and Coinsurance with providers in <b>U Health Extended</b>	✓ Good: \$25 / 15%
Copays and Coinsurance with Other Network Providers	✓ Good: \$40 / 20%
Premium Rates	✓ Good: \$\$
Health <a href="#">Flexible Spending Account</a> ("FSA")	✓ Eligible
<a href="#">Health Savings Account</a> ("HSA")	✗ Not Eligible



# Medical Plan Options

Regence plans

Plan Year Deductibles					
	Advantage Plan			Consumer Directed Health Plan	
	U Health Extended <sup>1</sup>	Other Network Providers	Out-of-Network Providers	Preferred ValueCare and Out-of-Network Providers	
Medical Deductible <sup>2</sup>	\$275/member \$550/family		\$500/member \$1,000/family	In Network: \$1,650 Single Coverage / \$3,300 Two-party or Family Coverage  Out-of-Network: \$3,200 Single Coverage / \$6,400 Two-Party or Family Coverage	
Prescription Drug Deductible <i>Applies to Tiers 2, 3 and 4 only</i>	\$55/member \$110/family				
Mental Health / Substance Use Disorder Deductible <i>Applies to Inpatient and Residential Services only</i>	\$275/member \$550/family		\$500/member \$1,000/family		
Plan Year Out-of-Pocket Maximums					
	Advantage Plan			Consumer Directed Health Plan	
	U Health Extended <sup>1</sup>	Other Network Providers	Out-of-Network Providers	U Health Extended <sup>1</sup>	Preferred ValueCare and Out-of-Network Providers
Medical OOP Max	\$2,625/member \$5,250/family		\$5,000/member \$10,000/family	Combined Out-of-Pocket Maximum In Network: \$5,000 per member \$10,000 per family Out-of-Network: \$10,000 per member \$20,000 per family	
Prescription Drug OOP Max	\$2,625/member \$5,250/family		\$5,000/member \$10,000/family		
Mental Health / Substance Use Disorder OOP Max	\$2,625/member \$5,250/family		\$5,000/member \$10,000/family		

# Medical Plan Options

<b>Medical Coverage</b> (coinsurance amounts for covered services are applied after you have paid any applicable deductible)							
	Advantage Plan			Community Plan			Consumer Directed Health Plan
	U Health Extended <sup>1</sup>	Other Network Providers	Out-of-Network Providers	U Health Extended <sup>1</sup>	Other Network Providers	Out-of-Network Providers	Preferred ValueCare and Out-of-Network Providers
Inpatient Hospital	15%	20%	40%	10%	30%	40%	30%
Professional Services	15%	20%	40%	10%	30%	40%	30%
Outpatient Hospital or Surgical Center – <i>Prior Authorization May be Required</i>	15%	20%	40%	10%	30%	40%	30%
Emergency Department	\$200 Copay			\$200 Copay			30%
Ambulance Services	20%			20%			30%

<b>Medical Coverage, Continued</b> (coinsurance amounts for covered services are applied after you have paid any applicable deductible)							
	Advantage Plan			Community Plan			Consumer Directed Health Plan
	U Health Extended <sup>1</sup>	Other Network Providers	Out-of-Network Providers	U Health Extended <sup>1</sup>	Other Network Providers	Out-of-Network Providers	Preferred ValueCare and Out-of-Network Providers
Office Visit <i>Not preventive care visits</i>	\$25 Copay	\$40 Copay	40%	\$20 Copay	30%	40%	30%
Virtual Urgent Care	\$0 Copay	\$40 Copay	40%	\$0 Copay	100%	40%	30%
Preventive Services and Screening Procedures	\$0 Copay	\$0 Copay	40%	\$0 Copay	\$0 Copay	40%	In Network: 0% Out-of-Network: 30%
Urgent Care Visit	\$40 Copay	\$40 Copay	40%	\$40 Copay	30%	40%	30%
Lab/X-Ray	15%	20%	40%	10%	30%	40%	30%
Durable Medical Equipment	20%			20%			30%
Rehab Services – Outpatient	\$25 Copay	\$40 Copay	40%	\$20 Copay	30%	40%	30%

# Member Premium

FULL-TIME EMPLOYEE MONTHLY RATES (75% TO 100% FTE)*							
Plan	Network	Medical Only			Medical and Dental		
		Single	Two-Party	Family	Single	Two-Party	Family
Advantage Plan	Preferred ValueCare	\$97.10	\$169.94	\$256.36	\$109.12	\$197.44	\$299.80
	BCBS Participating	\$193.54	\$338.68	\$510.90	\$205.54	\$366.18	\$554.34
CDHP	Preferred ValueCare	\$21.06	\$37.70	\$57.44	\$33.06	\$65.20	\$100.88

\*Complete the WellU requirements to receive a discount of up to \$25 per month from the above rates (if your rate is less than \$25, you pay \$0)

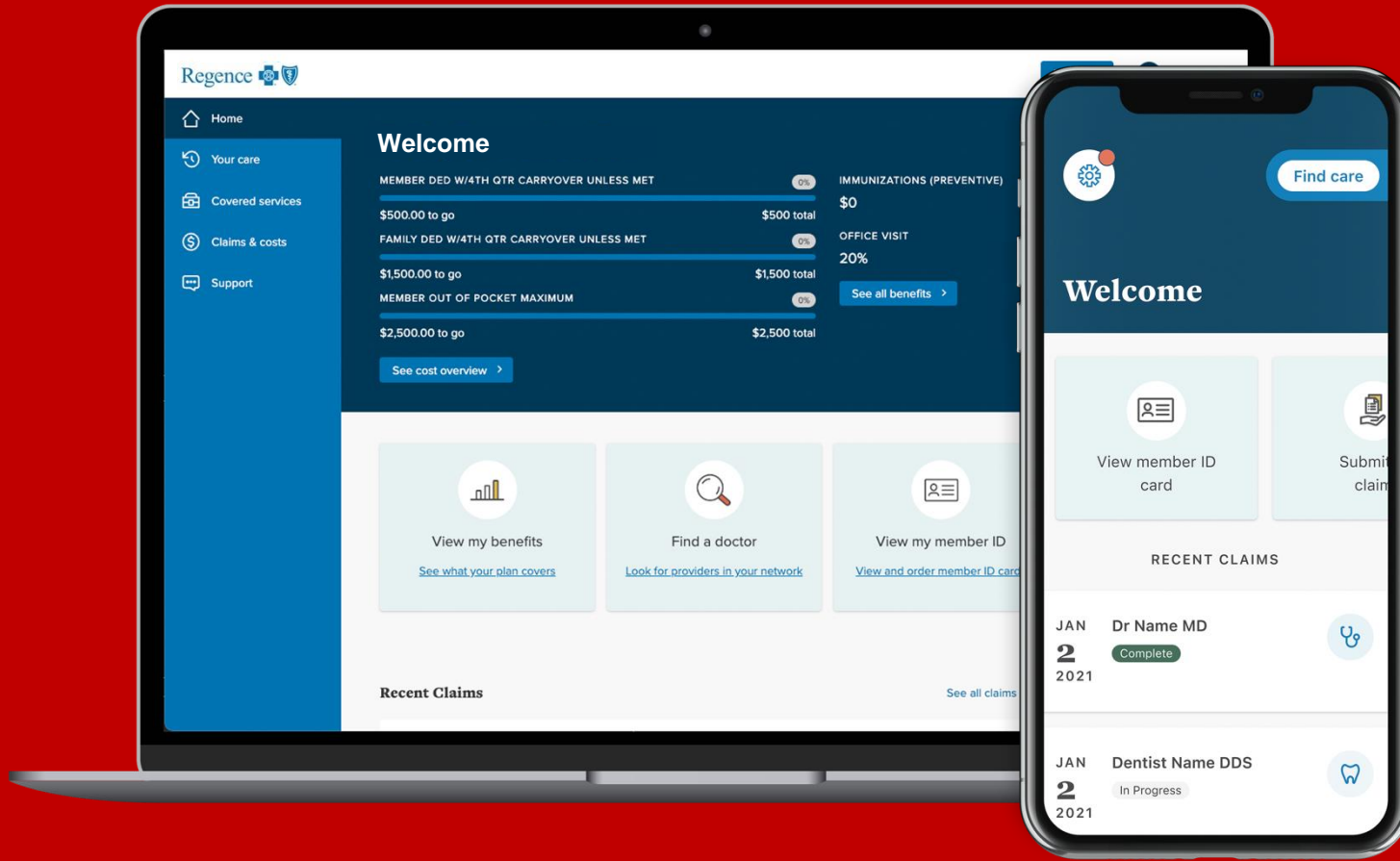
PART-TIME EMPLOYEE MONTHLY RATES (50% TO 75% FTE)*							
Plan	Network	Medical Only			Medical and Dental		
		Single	Two-Party	Family	Single	Two-Party	Family
Advantage Plan	Preferred ValueCare	\$527.20	\$922.50	\$1,391.60	\$550.24	\$975.30	\$1,474.94
	BCBS Participating	\$623.64	\$1,091.24	\$1,646.14	\$646.66	\$1,144.04	\$1,729.48
CDHP	Preferred ValueCare	\$451.16	\$790.26	\$1,192.68	\$474.18	\$843.06	\$1,276.02

\*Complete the WellU requirements to receive a discount of up to \$25 per month from the above rates

# Regence.com/ App

# Innovative & intuitive updates

## regence.com & Regence app



## Everything in one place

Give employees the tools and resources to manage their benefits

## Includes:

- Digital ID Card
- Claims management
- Provider search
- Cost estimator, accumulators
- Customer Service chat, email, phone
- Personalized in-app alerts

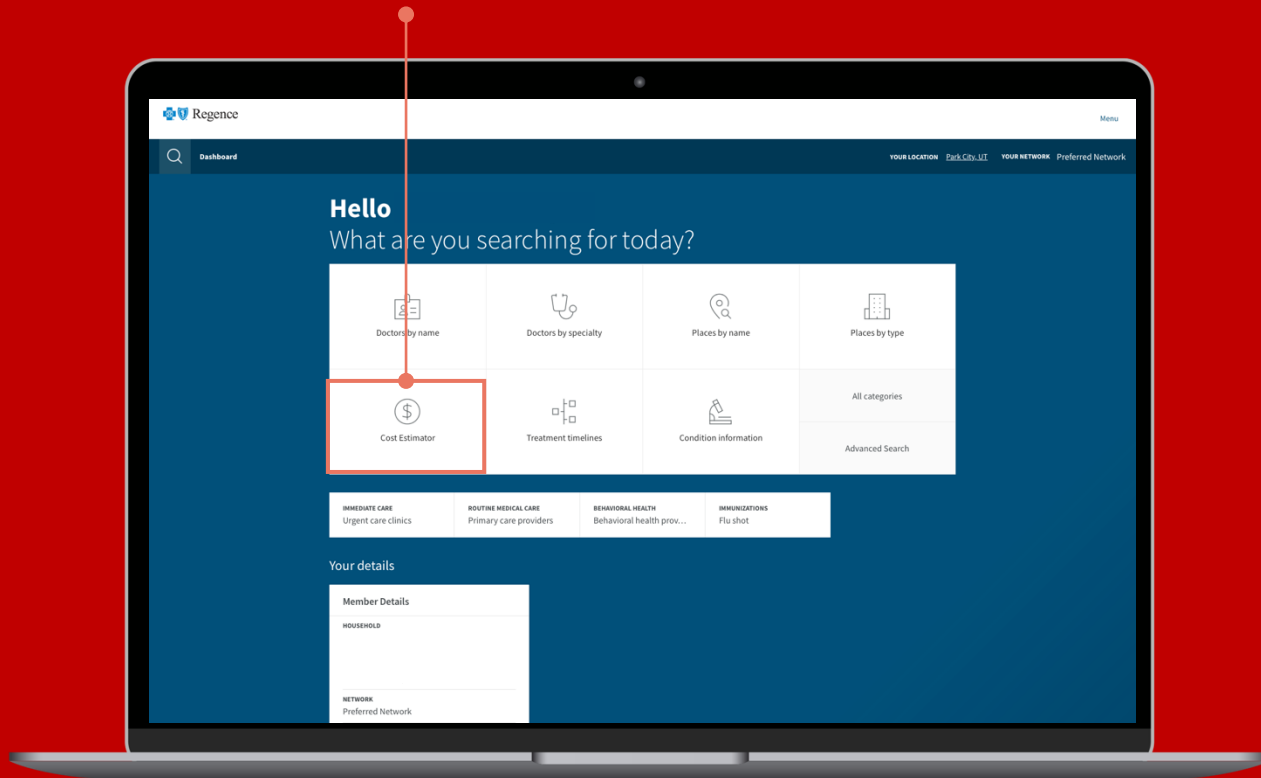


# Member Tools

# Cost transparency

## Important updates to cost estimator tool

Cost estimator tool



### All cost estimates will include:

- **Estimated cost-sharing liability**—The estimated amount for the covered item or for which the member will be responsible based on their plan coverage
- **Accumulator amounts**—Member financial responsibility at the time of the request, considering their deductible and out-of-pocket limit
- **Negotiated rates**—Cost for the covered item or service from any in-network provider
- **Out-of-network amounts**—Maximum amount paid for the item or service at an out-of-network provider
- **Bundled payments**—Bundled payment arrangements with included services and associated costs disclosed
- **Prerequisites for coverage**—Notifications at time of search stating whether a covered item or service is subject to a prerequisite for coverage
- **Disclosure notices**—Notifications to a member of any specific disclosures (actual charges may vary; estimate is not a guarantee of coverage)

# Searching for a provider when not logged into Regence\*

\*Very useful for new hires and potential future employees

# Find doctors as guest - ValueCare

Find providers at [regence.com](https://regence.com) and on our mobile app.



## How to search as a "guest" for an in-network provider

Knowing your network can save you money, and we want you to get the most value out of your coverage. That's why we've made it easy to search for in-network doctors, specialists, clinics and pharmacies with our **Find a Doctor** tool. Here's how to use it:

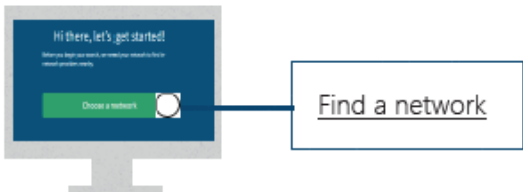
**Step1:** Go to: [regence.com](https://regence.com).



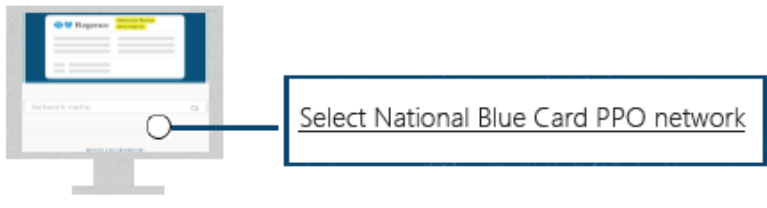
**Step 2:** Click **Find a Doctor**



**Step 3:** Click Choose a Network

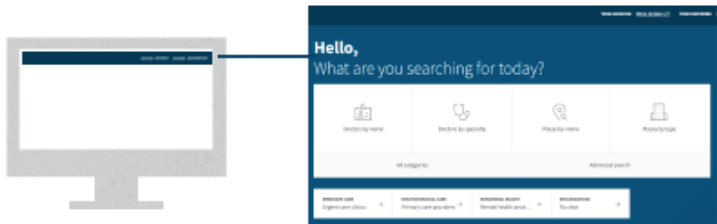


**Step 4** Click Browse a list of networks



Website and app screens are subject to change

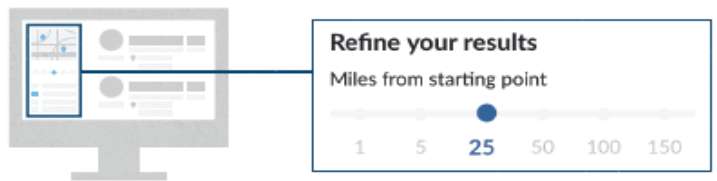
**Step 5:** Change the zip code to the location you are searching.



**Step 6** Choose a search category (such as *Doctors by name*, *Doctors by specialty*, *Places by name*, etc.). Type in your search term, then hit *Enter* or click the magnifying glass.



**Step7:** Choose a filter to narrow the results, including distance, gender, languages spoken and more.



**Step 8:** Select a provider or location name to review comments from other patients and see more details about the provider.





# Start from the beginning

Go to Regence.com → Select Find a doctor or dentist

ZIP code: [set ZIP](#)

[Find a doctor](#) [Find a dentist](#)


Regence  Regence 

Individuals & Families ▼ Medicare ▼ For Employers ▼ For Producers ▼ For

## Need care right away? You've got options.

When you're suddenly under the weather, it can be hard to know where to go for care. Learn about the on-demand care options you have through your plan—so you'll know just what to do when something happens.

[See care options](#) [Sign in now](#)





# Medical Provider search

If you selected find a doctor  
→ Select Search Now

## How to find a doctor

Whether you're looking for a doctor, dentist, therapist or urgent care, Regence makes it simple to find an in-network provider who's just right for you. You can even locate clinics close by. And when you choose doctors and facilities in your plan's network, you'll save money. If you're not currently a Regence member, it's easy to browse. Select a network from our menu to see participating doctors and facilities.

Already a member? [Sign in](#)

Just visiting or shopping for a plan? [Search now](#)

**Sign in**

**Search now**

Don't have an account? [Create one](#)

After that → Choose a network



## Hi there, let's get started!

Before you begin your search, we need your network to find in-network providers nearby.

Choose a network

# Choosing a network

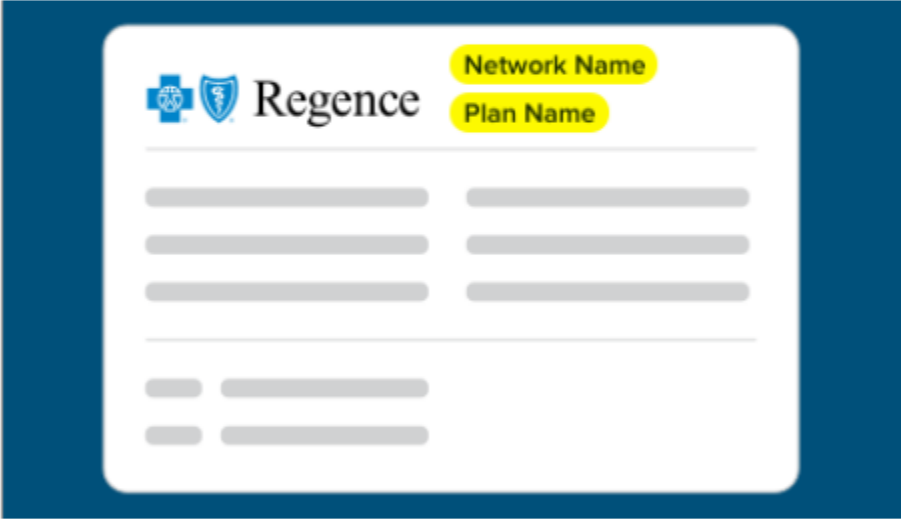
This is the tricky part when not logged into Regence.com

Type in a 'P'

(All the networks you need contain a 'P' in the name)

Find your network by name

Your network can be found on the front of your member ID card. Start typing your network below and make your selection. You can call Customer Service if you still have questions.



Network Name

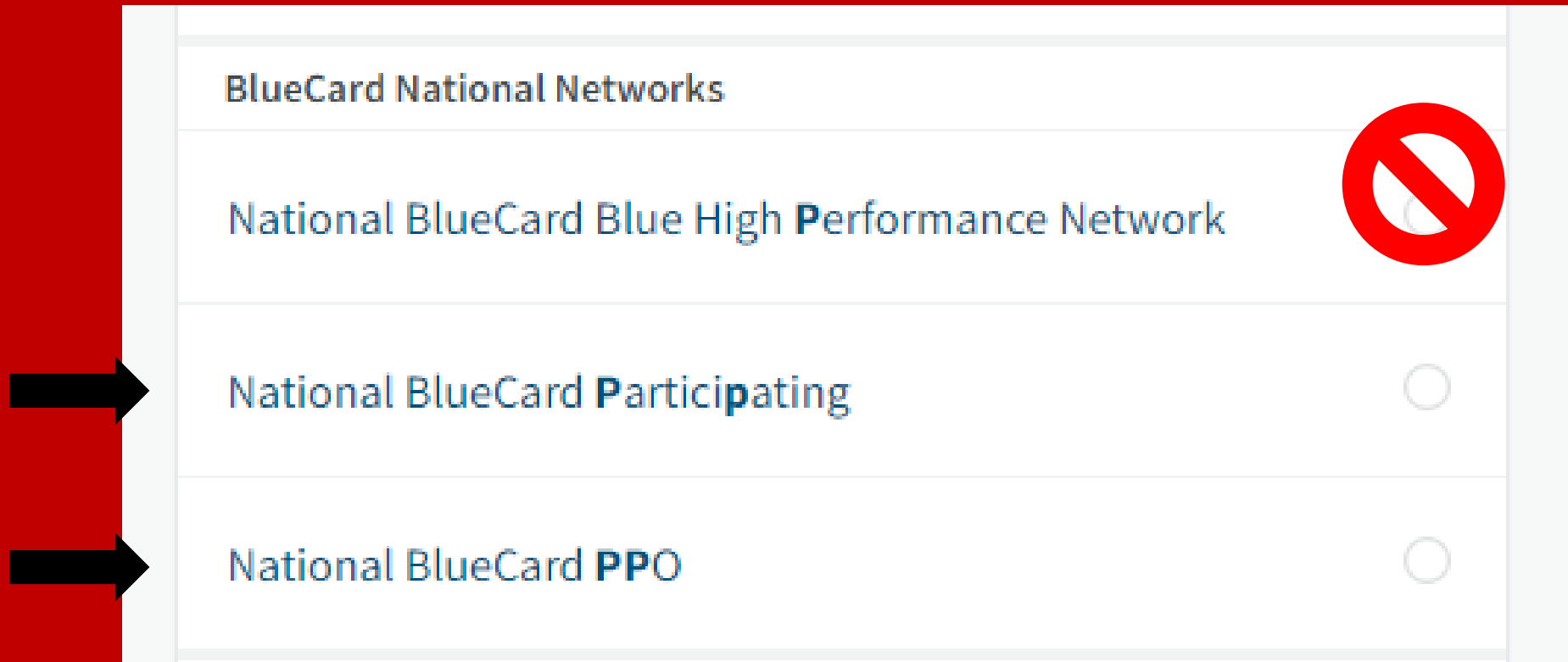
Plan Name

p

# BlueCard National Networks

The two options you need to choose between are:

- **Nation BlueCard PPO** (ValueCare - Utah network with most enrollment – Largest Nationwide network)
- **National BlueCard Participating** (Utah network with the Wasatch front IHC hospitals)



BlueCard National Networks	
National BlueCard Blue High Performance Network	<input checked="" type="radio"/>
National BlueCard Participating	<input type="radio"/>
National BlueCard PPO	<input type="radio"/>

# Your Location

What city do you want to search in?

Make sure this is updated before you move on!

YOUR LOCATION [Portland, OR](#)

OUR NETWORK [National BlueCard P](#)

# Hello,

What are you searching for today?



Doctors by name



Doctors by specialty



Places by name



Places by type

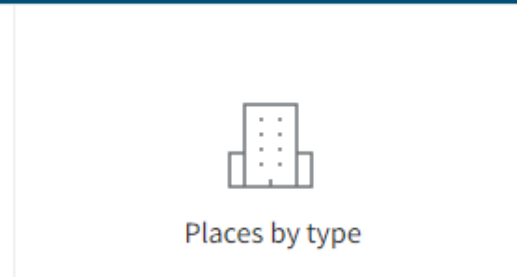
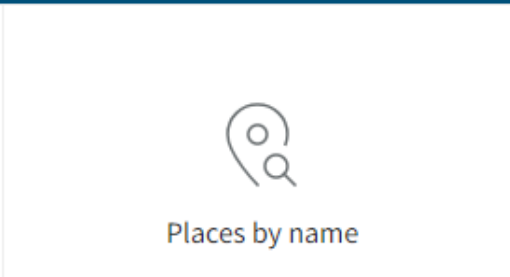
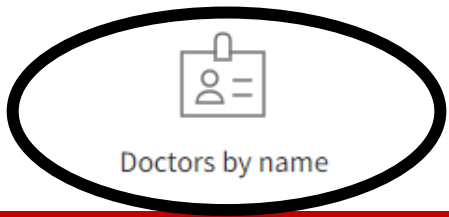
# What are you searching for?

The two most popular searches are:

- Doctors by Name
- Doctors by specialty

YOUR LOCATION [Portland, OR](#) YOUR NETWORK [National BlueCard P](#)

**Hello,**  
What are you searching for today?





# Doctors by Specialty

The search criteria is robust

Enter in Family, knee, golfer’s elbow or OBGYN

Results of all In-network doctors will be displayed

Additional filters can be applied 

Filters

×

Search Area

25 miles

▼

Provider Name

▼

Specialty

▼

Accepting New Patients

▼

Remote Services

▼

Show Primary Care Providers

▼

Admitting Privilege

▼

Board Certified

▼

Gender

▼

Group Affiliation



▼

# Searching for an out-of-state provider when Logged into Regence.com

# How to sign into Regence.com – Select Individual & Families

ZIP code: [set ZIP](#)

[Find a doctor](#) [Find a dentist](#) [Contact us](#) [Sign in](#) ^



[Individuals & Families](#) ▾ [Medicare](#) ▾ [For Employers](#) ▾ [For Producers](#) ▾ [Individuals & Families](#) ▾


- Medicare
- For Employers
- For Producers
- For Providers

Don't have a member account yet? [Create one](#)

## Need care right away? You've got options.

When you're suddenly under the weather, it can be hard to know where to go for care. Learn about the on-demand care options you have through your plan—so you'll know just what to do when something happens.

[See care options](#) [Sign in now](#)



# What services are you looking for?

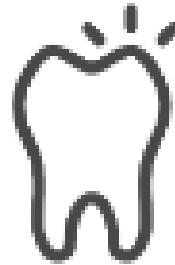
What type of provider are you looking for?



Medical




Behavioral  
health




Dental

# Provider search screen when logged in



Regence  
Regence BlueCross BlueShield of Oregon is an Independent Licensee of the Blue Cross and Blue Shield Association










Dashboard

YOUR LOCATION "Your address" YOUR NETWORK Preferred

## Hello DAVID,

What are you searching for today?

 <p>Doctors by name</p>	 <p>Doctors by specialty</p>	 <p>Places by name</p>	 <p>Places by type</p>
 <p>Cost Estimator</p>	 <p>Treatment timelines</p>	 <p>Condition information</p>	<p>All categories</p> <p>Advanced Search</p>




# Choose a City or a State

### Choose your search location

Enter an address, city or zip code

Arizona, US










Yes, this is correct

Choosing a different location will start a new search

# Follow the same steps as above to find providers

Hello DAVID,  
What are you searching for today?

 Doctors by name	 Doctors by specialty	 Places by name	 Places by type
 Cost Estimator	 Treatment timelines	 Condition information	All categories
			Advanced Search



**YOUR LOCATION** Phoenix, AZ

**In-person care (67)**   Remote services (0)

25 miles ▾

## Filters



Not an emergency?

It's cheaper to talk to a doctor by online video or phone.

Get started now!

Accepting new patients at this location

4.3 ★★★★★ (975)

1111 E McDowell Rd

Phoenix, AZ 85006 (Maricopa) • 1.5 miles

(602) 839-2000

Location

## SPECIALTIES

General Acute Care Hospital

## OFFICE HOURS

Call (602) 839-2000

## AREAS OF FOCUS

None

**ACCEPTS URGENT APPOINTMENTS**

None

## CONTACT

Main: (602) 839-2000

Email: None

+ 2 more

## LOCATION SERVICES

None

Category 1

[More details](#)

Year	Percentage
1990	15
1992	25
1994	35
1996	45
1998	40
2000	50

[View profile](#)

[Search who works here](#)

☐ Add to favorites



...

# Start from the beginning

Go to Regence.com → Select Find a doctor or dentist

ZIP code: [set ZIP](#)

[Find a doctor](#) [Find a dentist](#)


Regence  Regence 

Individuals & Families ▼ Medicare ▼ For Employers ▼ For Producers ▼ For

## Need care right away? You've got options.

When you're suddenly under the weather, it can be hard to know where to go for care. Learn about the on-demand care options you have through your plan—so you'll know just what to do when something happens.


[See care options](#) [Sign in now](#)




# What services are you looking for?

✕

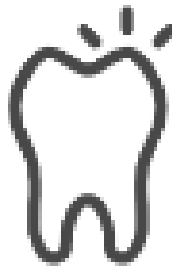
What type of provider are you looking for?




Medical



Behavioral  
health



Dental



# Looking for a Dentist?

## You will be sent to the Dental provider search tool.

# Find a dentist


Check to see whether your dentist is in our network – or choose from our many dentists. If you’re not currently a member, you can select the plan that interests you from the plan list below.

Plan Name: **Expressions**

Location	Distance	Dentist Name
84096	5 miles ▼	

Search

# Choosing a Dental network – Expressions Dental ValueCare



MembersEmployersProviders

Find a dentistTools and resourcesOral and overall health

## Find a dentist

Check to see whether your dentist is in our network – or choose from our many dentists that interests you from the plan list below.

Plan Name

Location

Select Plan Name

Select Plan Name

Expressions Dental

Expressions Dental ValueCare

Expressions Rewards Dental ValueCare

Expressions Rewards Dental

Medicare Advantage Dental

Regence Bridge/Medigap Dental

Regence health plan with pediatric dental

84096

You can leave the Dentist name blank

Dentist Name

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Regence BlueCross BlueShield of Utah  
is an Independent Licensee of the Blue Cross and Blue Shield Association



**Filters:**

All specialties



Accepting new patients



Map view



Print PDF

243 results found

### NANCE, BRADY, DMD



Orthodontist



[\(801\) 997-5729](tel:(801)997-5729)



[5512 W 13400 S](#)  
[Herriman, UT](#)  
[84096](#)



Accepting new patients

[Learn more](#)

### SMITH, ERIC, DDS



General Dentist



[\(801\) 446-9533](tel:(801)446-9533)



[5514 W 13400 S](#)  
[Herriman, UT](#)  
[84096](#)



Accepting new patients

[Learn more](#)

### FAIRBANKS, BRANDON, DMD



Orthodontist



[\(801\) 997-5729](tel:(801)997-5729)



[5502 W 13400 S](#)  
[Ste A](#)  
[Herriman, UT](#)  
[84096](#)


[Learn more](#)

### EGBERT, JONATHON, DDS

### CARDALL, SCOTT, DMD

### DANSIE, DAN, DDS

# Looking for your dental claims?

Regence

Home

Claims

Coverage

**Your benefits**

Your EOBs

Costs

Care

Pharmacy

Documents

Contact us


Insights1

Find care

D


Your benefits

MedicalPharmacyDentalVision




View dental benefits

View your benefits and coverage.



View dental claims

View your dental claims and EOBs.



Find a dentist

Search for in-network providers.


Dental customer support

Dedicated representatives are available to answer questions about your dental coverage or claims.

Mon. – Fri., 5:00 a.m. – 8:00 p.m. Pacific Time

Sat., 8:00 a.m. – 4:30 p.m. Pacific Time

1-844-789-1727



Frequently asked questions

How do I submit a dental claim?

How do I confirm my dentist is in-network?

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Regence BlueCross BlueShield of Utah  
is an Independent Licensee of the Blue Cross and Blue Shield Association

# Understanding your EOB

# Confused by EOBs?

An Explanation Of Benefits or EOB is sent after each visit to a doctor

Looks similar to a medical bill, but it's *not a bill*

We'll review each part of a Regence EOB



## In general, an EOB includes:



**Details about the claims  
submitted to Regence**



**How much Regence covered**



**How much you owe to your  
provider**

## Let's take a closer look

There are three main sections of your EOB.

**Section 1: Explanation of benefits summary**

**Section 2: Your benefits status**

**Section 3: Care details**

# Section 1: Explanation of benefit summary



Regence

Regence BlueCross BlueShield of Utah is an independent  
Licensee of the Blue Cross and Blue Shield Association

PO BOX 30270  
SALT LAKE CITY UT 84130  
[regence.com](https://www.regence.com)

**This is not a bill**

## Forwarding Service Requested

JOHN W DOE  
100 ANYWHERE STREET  
ANYTOWN UT 00000

J02D

1

**Member ID:** 000000000  
**Group Name:** GROUP NAME  
**Group ID:** 00000000  
**Print Date:** 12/15/2022  
**Claim Cycle:** 09/06/2022 through 09/06/2022

## Questions? We want to help.

For claim or benefit information, call us at  
1 (866) 240-9580.

To report fraud, call us at 1 (800) 323-1693.

See this online at [regence.com](https://www.regence.com).

## Explanation of benefits

This is an overview of claims we processed for you from September 06, 2022 - September 06, 2022.

Amount billed	\$830.00	This is the total amount all the providers billed us for the care received.
Your discounted rate	\$142.44	This is the amount the providers we've negotiated with have agreed to accept for the care received.
Amount we paid	\$142.44	This is the total amount we paid based on services covered under your plan.
Amount you may owe	\$0.00	This is the total amount you may owe your providers for this care. It's based on any deductible you still need to meet, coinsurance percentage you pay toward care, or copay, along with any services that your benefits don't cover. (You may have paid your providers all or part of this amount during your visit.)

# Section 2: Your Benefits Status





# Section 3: Care Details

Care details				
Member: Nicolas Smith				
Category 1 Provider: Aegion Labs, Co.				
Claim ID: E34664575750				
Patient Account with Provider: 0000000-000				
Date of care	Care Description	Amount billed by provider	Amount not covered	Amount discounted
2/13/15	Laboratory	\$95.31	\$93.75	
2/13/15	Laboratory	\$39.31	\$32.24	
2/13/15	Laboratory (PPO)	\$225.16	\$0.00	
PPO: Your benefits don't cover this service				
Subtotal		\$369.78	\$95.92	\$0.00
Member: Nicolas Smith				
Category 1 Provider: 10				
Claim ID: E34675167				
Patient Account with Provider: 0000000-000				
Date of care	Care Description	Amount billed by provider	Amount not covered	Amount discounted
2/20/15	Office	\$101.01	\$0.00	\$0.00
Subtotal		\$0.00	\$23.74	\$0.00
Member: Sasha Smith				
Category 1 Provider: 10				
Claim ID: E346650634				
Patient Account with Provider: 0000000-000				
Date of care	Care Description	Amount billed by provider	Amount not covered	Amount discounted
2/20/15	Office	\$101.01	\$0.00	\$0.00
Subtotal		\$0.00	\$23.74	\$0.00

Date of care	Care description	Amount billed by provider	Amount not covered	Your discounted rate	Amount we paid	Applied to your deductible	Your copay/coinsurance	What you may owe
9/6/22	Medical	\$198.00	\$198.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Code: Explanation to member of how the service processed.							

Date of care	Care description	Amount billed by provider	Amount not covered	Your rate discounted	Amount we paid	Applied to your deductible	Your copay/coinsurance	What you may owe
5/17/23	Laboratory	\$68.25	\$62.85	\$5.40	\$0.00	\$5.40	\$0.00	\$5.40
	PXN: Pricing is based on maximum allowance for the service billed by this provider.							
5/17/23	Laboratory	\$56.00	\$56.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	fc1: Vitamin D testing is not medically necessary for the diagnosis.							

Date of care	Care description	Amount billed by provider	Amount not covered	Your discounted rate	Amount we paid	Applied to your deductible	Your copay/coinsurance	What you may owe
12/7/22	Pharmacy	\$63.25	\$63.25	\$0.00	\$0.00	\$0.00	\$0.00	\$63.25
O3D: This claim will be reprocessed upon receipt of the requested Accident Report from the member.								

Date of care	Care description	Amount billed by provider	Amount not covered	Your rate discounted	Amount we paid	Applied to your deductible	Your copay/coinsurance	What you may owe
12/7/22	Surgery	\$550.00	\$550.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<div> E20: Additional info or corrected claim received. The original claim will be adjusted/reprocessed according to the member's benefit plan.  f22: Place of service on claim is inconsistent with related claim billed by facility entity. </div>								



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